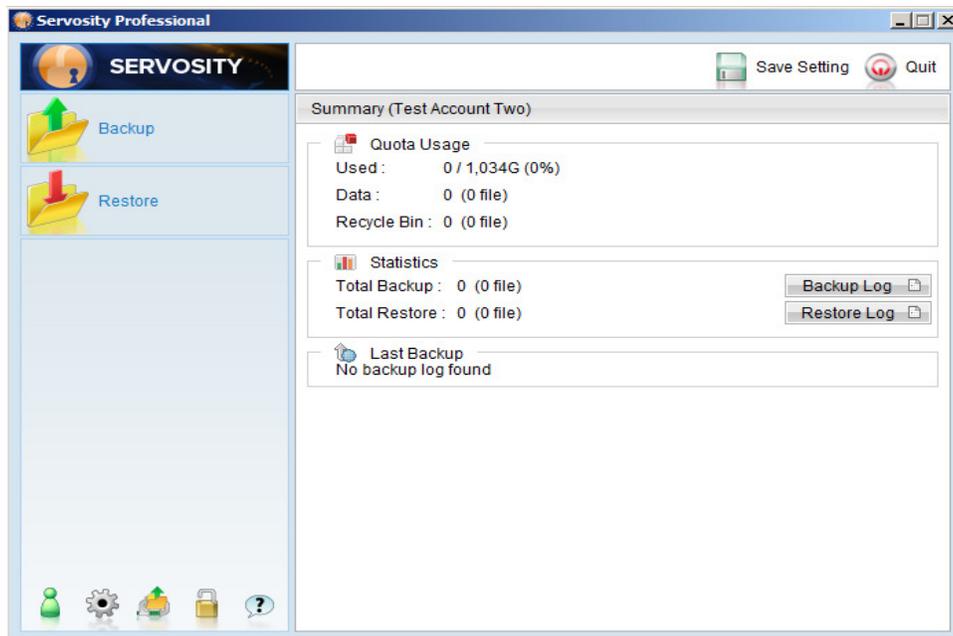## 1.1   Restore backup files from a removable hard disk

If you want to restore a large quantity of backup files from the backup server and you find it too slow to restore all your files via the internet. You can ask Servosity to send you all your backup files in removable hard disk (or CD/DVD). The data to create this backup media can be copied from the server at 22 Mbytes/s so for large volume files this process could take several hours up to several days to create. Once the backup is created the media will be shipped from Servosity to the customer.
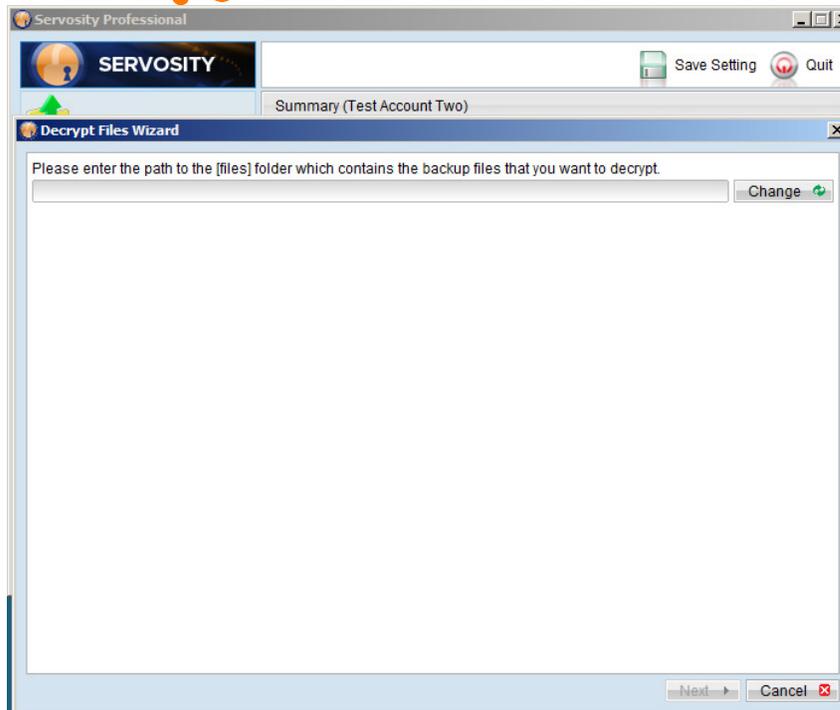
All the backup files stored on the backup server are in encrypted format. You will need to decrypt them back to their original format before you can use them. To decrypt your backup files from removable media, please follow the instructions below:

i.   Open Servosity PRO/STD by right clicking the [icon] icon located in the system tray located near the clock and click [**Open**].

ii.   Press the [icon] button in the lower left-hand corner of the Servosity PRO/STD main window to start the [**Decrypt Files Wizard**].
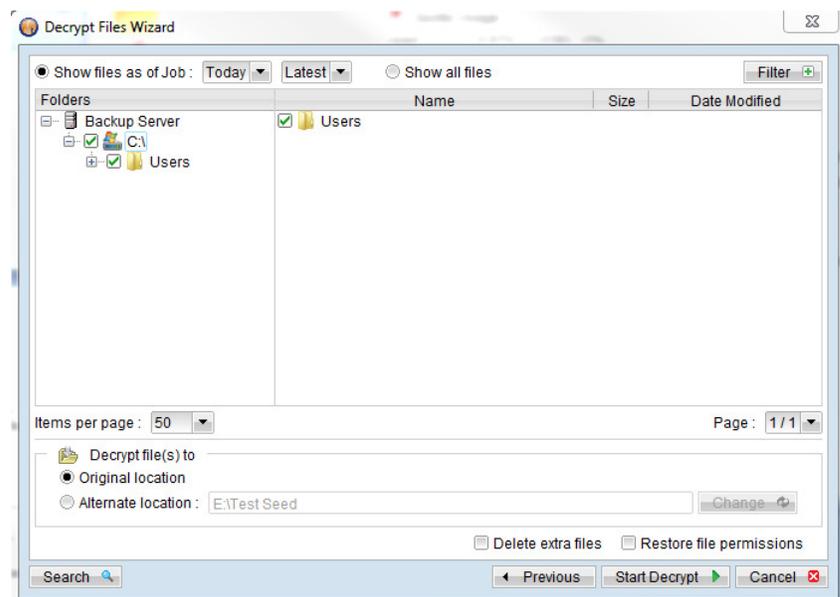

iii.   Use the [**Change**] button to locate the "files" directory which contains the backup files that you want to decrypt. This should be located on the portable hard drive provided by Servosity. Double Click down through the directories until you reach the "Files" directory. Click once and hit the [**OK**] button. Now click the [**Next**] button to proceed.

iv. Next you will choose the backup set to be recovered. If you have more than one backup set under the "files" directory, select the [**Backup Set**] which contains the backup files that you want to decrypt. Next, click the [**Next**] button in the lower right-hand corner of the window.

v. Select the snapshot of your backup files that you would like to restore from the removable media by using [**Show files as of Job**] drop down list at the top of the window. This will allow you to select the date of the back to restore to your system.

vi. If you want to see all the different versions of all files that will be restored just choose the [**Show all files**] radial button at the top of the window.

vii. In the [Restore files to] section you may select the directory where you want the files to be restored. It is recommended to simply use the default [**Original location**] so your files will be restored to their original path.

viii. Press the [**Start Decrypt**] button in the lower right-hand corner of the window to start restoring.

Quick Ship Information Form

Please fill out the form below and place it in the box when shipping your quick ship device is shipped to Servosity.

Company Name:_____

Backup Account User Name:_____

Your Name:_____

Best Contact: (Phone Number or Email Address):_____

Return Address

_____

_____

_____

_____

Ship to:

Servosity
Attention: Seed Load
78 Global Drive
Suite 100
Greenville, SC 29607